

# 5G Networks Privacy Policy

## BACKGROUND

- A 5G Networks Limited (ASX:5GN) and companies in the 5GN Group supply a range of Services and hardware to Customers.
- B This Privacy Policy should be read in conjunction with 5G's General Terms and Conditions. They are available at [www.5gnetworks.com.au](http://www.5gnetworks.com.au) under "Policies & Terms."

## 1 DEFINITIONS

### 1.1 Definitions

In this document, unless the contrary intention appears:

- 1.1.1 **5G** and **We** or **Us** means 5G Networks Operations Pty Ltd ABN 80 620 305 393 and where relevant another entity in the 5GN Group.
- 1.1.2 **Policy** means this Privacy Policy as published by 5G from time to time. A copy of this policy is available at [www.5gnetworks.com.au](http://www.5gnetworks.com.au) under "Policies & Terms."
- 1.1.3 **General Terms and Conditions** means 5G's General Terms and Conditions which are available at [www.5gnetworks.com.au](http://www.5gnetworks.com.au) under "Policies & Terms."

### 1.2 Other definitions and interpretation

In this document, unless the contrary intention appears, expressions defined in the General Terms and Conditions have the same meaning. This document is to be interpreted in the same way as required under the General Terms and Conditions.

## 2 COLLECTION AND HOLDING OF PERSONAL INFORMATION

### 2.1 Purpose

5G takes privacy seriously. We will only collect and hold personal information when we need to. This Policy explains how we will deal with personal information.

### 2.2 Application

This Policy applies to all members of the 5GN Group.

### 2.3 Use and disclosure of personal information

In the process of conducting our businesses, 5G collects a broad range of personal information about our current and prospective customers, contractors, suppliers, agents, service providers, other business associates and the people associated with the businesses we deal with. This information can include such things as your name, contact details (such as your phone number(s) and email and mailing addresses), financial information (including banking and credit card details), device content, supporting documentation (including credit history details), identification and transaction history information, and personal references.

5G collects personal information so that it can perform its business activities and functions and to provide the best possible quality of customer service. 5G may disclose personal information to our Personnel including personnel of other members of the 5GN Group and people who provide business services to us for these purposes.

### 2.4 Cookies

When you visit a 5G website, we may send a "cookie" (which is a small summary file containing a unique ID number) to your computer. This enables us to recognise your computer and greet you each time you visit our website without bothering you with a request to register. It also enables us to keep track of products or services we supply. We also use cookies to measure traffic patterns, to determine which areas of our website have been visited and to measure transaction patterns in the aggregate. We use this to research our users' habits so that we can improve our online products and services. Our cookies do not collect personal information. If you do not wish to receive cookies, you can set your browser so that your computer does not accept them. We may log IP addresses (that is, the electronic addresses of computers connected to the internet) to analyse trends, administer the website, track users movements, and gather broad demographic information.

### 3 ACCESSING INFORMATION, CORRECTION AND COMPLAINTS

#### 3.1 Accessing and correcting personal information

If you want to access personal information we hold about you, just contact us. If you think it is incomplete or inaccurate we will alter it.

#### 3.2 Contacting Us / Complaints

If you wish to contact us, including if you have a complaint, please contact [sales@5gn.com.au](mailto:sales@5gn.com.au)

*Version 1.0 (25/01/2019)*